



Care & Maintenance

We aim to deliver quick, professional service, and the highest level of customer support to our customers, whether you are invested in TELTOS, or planning to be. No matter how you've enhanced your home with Teltos surfaces, our consultants are here to help.

It's easy to keep your Teltos surfaces looking perfect. In the unlikely event you can't find a solution to a problem, you're welcome to contact your local Teltos dealership, who will be happy to offer advice or assistance.

Easy Maintenance

Our surfaces will keep their beauty for years to come, with minimal effort. Warm water and a splash of mild detergent is all that's required. To make things even easier, there's no need to wax or seal.



Temperature Control

Quartz is highly heat resistant and is both durable and hard-wearing. However, even Teltos surfaces need protection from very high temperatures - a pad or trivet placed between the countertop and any hot object will do the trick.

Teltos is more heat resistant than other stone surfaces including most granite, marble and limestone, and is not affected by temperatures lower than 100°C. However, like all stone material, Teltos can be damaged by sudden and rapid temperature changes.



Remove Stubborn Spills and Stains Easily

Inevitable spills and stains can usually be cleaned up effortlessly with soap and water. For extra stubborn stains, a no-scratch Scotch-Brite pad is recommended along with the non-abrasive cleaner.

It's important to be aware that, like any other surface, Teltos can be permanently damaged by strong chemicals and solvents. Never clean your Teltos surface with products that contain Trichlorethane or Methylene chloride, such as paint removers or strippers.

Avoid the use of highly aggressive cleaning agents such as oven/grill cleaners, Handy Andy, and dishwasher polishing agents that have high alkaline/pH levels (pH 8.5 or higher). Products containing oils or powders may leave a residue and should be rinsed off thoroughly.

Should your surface accidentally be exposed to any of these damaging products, rinse immediately with clean water to neutralise the effect.

What NOT to use on your surfaces

Teltos Quartz Surfaces, just like other surfaces, can be damaged by strong chemicals and solvents. Don't be tempted to use abrasive agents, such as oven or dishwasher cleaners on your surfaces. If they do come into contact with a non-recommended product, rinse thoroughly with clean water.

If needed, apply a non-abrasive household cleaner (a non-abrasive cleaner will not dull the surface shine) and rinse to remove residue. To remove adhered material such as food, gum, nail polish or even dried paint, first scrape away excess material with a plastic putty knife and then use a damp cloth to remove any marks or residual dirt.

Teltos is perfect for interior spaces in residential or commercial applications. However, as the colour pigments are not UV stable, we do not recommend it for outdoor use.